DEDICA
—DEDICATED LAWYERS—

# VNeID ACCOUNT REGISTRATION FOR FOREIGNERS
# WHAT DO YOU NEED?

**EFFECTIVE FROM 28 SEP 2026**

Basis: Decree 69/2024/ND-CP, as amended by Decree 320/2026/ND-CP

www.dedica-law.com · david@dedica-law.com · 039 969 0012

DEDICA
—DEDICATED LAWYERS—

ACCOUNT LINKING DEADLINES

# By what date must bank, telecom and social media accounts... be linked to an electronic identification account?

## 31 Dec 2026

Electronic transaction accounts **created before 28 Sep 2026** on digital platforms in the sectors listed alongside, **except the banking sector**

## 30 Jun 2027

Electronic transaction accounts **in the banking sector** created before 28 Sep 2026

### SECTORS REQUIRING LINKING AND AUTHENTICATION

- Education and digital literacy
- Securities
- Telecommunications
- Banking
- Electronic invoices
- Transport business
- Tourism business
- Pharmaceutical business
- Medical examination and treatment
- Social media
- E-commerce (sellers, livestream sellers, affiliate marketers)

*Electronic transaction accounts on digital platforms serving the above sectors in Vietnam.*

Foreigners can only link and authenticate once they hold an electronic identification account, so register before these deadlines.

**LEGAL BASIS:** Art. 40.9 of Decree 69/2024/ND-CP (supplemented by Art. 19 of Decree 320/2026/ND-CP); Art. 20.3 of Decree 320/2026/ND-CP

DEDICA
—DEDICATED LAWYERS—

WHO IS ELIGIBLE

# Which foreigners can be issued an electronic identification account?

## BEFORE

**Must hold a permanent or temporary residence card; accounts split into Level 01 and 02 by age**

FULL TEXT OF ART. 7.2, DECREE 69/2024/ND-CP

*"Foreigners aged 06 or over **who have been issued a permanent residence card or temporary residence card in Vietnam** shall be issued a Level 01 electronic identification account or a Level 02 electronic identification account upon request. Foreigners under 06 years of age who have been issued a permanent residence card or temporary residence card in Vietnam shall be issued a Level 01 electronic identification account upon request."*

## FROM 28 SEP 2026

**Lawful entry or lawful residence is enough; no distinction by level and no minimum age**

FULL TEXT OF ART. 7.2 AS AMENDED

*"Foreigners **who lawfully enter Vietnam or lawfully reside in Vietnam** shall be issued an electronic identification account **without distinction by level** upon request."*

**Basis for issuance:** The Law on Entry, Exit, Transit and Residence of Foreigners in Vietnam assigns the Government to regulate the "issuance and use of electronic identification accounts for foreigners" (Art. 46.3, as amended by Law 118/2025/QH15, effective from 1 Jul 2026).

**LEGAL BASIS:** Art. 7.2 of Decree 69/2024/ND-CP (amended by Art. 3 of Decree 320/2026/ND-CP); Art. 2.13 of Law 118/2025/QH15

DEDICA
—DEDICATED LAWYERS—

WHERE TO REGISTER

# Where do you register, and can foreigners still self-register on the VNeID app?

**WHERE TO REGISTER NOW**

## Provincial Police immigration management office

Foreigners go in person, present their passport or an international travel document, and complete the procedure for issuance of an electronic identification account.

**No more self-registration on the VNeID app**

**1 Jul 2024 Decree 69/2024/ND-CP**

Two ways: self-register a Level 01 account on the VNeID app; register Level 02 at the immigration management agency under the Ministry of Public Security or the Provincial Police.

**29 Apr 2026 Resolution 22/2026/NQ-CP**

Abolishes the procedures for issuing Level 01 accounts (self-registration on the app) and Level 02 accounts to foreigners, carried out at ministerial level.

**28 Sep 2026 Decree 320/2026/ND-CP**

A single procedure at the Provincial Police immigration management office, with no distinction between account levels.

**LEGAL BASIS:** Art. 11 of Decree 69/2024/ND-CP (original text and as amended by Art. 6 of Decree 320/2026/ND-CP); Sections I, II of Annex I.3 to Resolution 22/2026/NQ-CP

DEDICA
—DEDICATED LAWYERS—

PROCEDURE

# What steps are involved in getting an electronic identification account for a foreigner?

**01 FOREIGNER**
Go to the Provincial Police immigration management office and present your passport or international travel document.
(Art. 11.1)

**02 FOREIGNER**
Complete the Form TK01 request: your own registered mobile number, email address (if any), and information on the documents to be integrated.
(Art. 11.2)

**03 RECEIVING OFFICER**
Enters the data; captures facial image and fingerprints to verify against the National Immigration Database; guides VNeID installation and declaration.
(Art. 11.3)

**04 IMMIGRATION AGENCY**
Sends the account issuance request to the agency that manages and operates the electronic identification and authentication system.
(Art. 11.4)

**05 SYSTEM MANAGEMENT AGENCY**
Notifies the result via the VNeID app, the registered mobile number or the email address.
(Art. 11.5)

**06 FOREIGNER**
Activate the account on VNeID within 07 days of the result notice; if overdue, contact the identification and authentication hotline.
(Art. 14.1)

*Red boxes: actions by the foreigner. Purple boxes: actions by state agencies.*

**LEGAL BASIS:** Art. 11 of Decree 69/2024/ND-CP (amended by Art. 6 of Decree 320/2026/ND-CP); Art. 14.1 of Decree 69/2024/ND-CP

DEDICA
—DEDICATED LAWYERS—

DOCUMENT CHECKLIST

# What should a foreigner prepare when going to register?

| No. | What to prepare | Requirements | Basis |
|---|---|---|---|
| 1 | **Passport or international travel document** | Present when carrying out the procedure | Art. 11.1 |
| 2 | **Electronic identification account request form (Form TK01)** | Complete fully and accurately; the form is bilingual Vietnamese–English | Art. 11.2; Form TK01 |
| 3 | **Mobile number registered in your own name** | Written on Form TK01; one channel for receiving the result notice | Arts. 11.2, 11.5 |
| 4 | **Email address** | If any | Art. 11.2 |
| 5 | **Information on documents to be integrated** | State the type of document and its specific details in section B of Form TK01 | Art. 11.2; Form TK01 |
| 6 | **Digital device (phone)** | To download and install the VNeID app and make declarations as guided by the receiving officer | Art. 11.3 |
| 7 | **Representative or guardian (for persons under 14, persons under guardianship, or represented persons)** | Attend together; use their own registered mobile number to declare; complete section C of Form TK01 | Art. 11.6; Form TK01 |

**LEGAL BASIS:** Art. 11 of Decree 69/2024/ND-CP (amended by Art. 6 of Decree 320/2026/ND-CP); Form TK01 in the Annex to Decree 69/2024/ND-CP

DEDICA
—DEDICATED LAWYERS—

TIMELINE AND COST

# How long does it take to get the account, and do foreigners have to pay a fee?

## 02 working days

Facial image and fingerprints already in the National Immigration Database

*Previously: 03 working days (Level 02)*

(Art. 13.3.a)

## 05 working days

Facial image and fingerprints not yet in the National Immigration Database

*Previously: 07 working days (Level 02)*

(Art. 13.3.b)

## 07 days

Deadline to activate the account on VNeID, counted from the date the account issuance result notice is received

(Art. 14.1)

## VND 0

No payment for account registration and issuance, or for using your own account in electronic transactions

(Art. 27.1)

**The processing time is counted "from the date a complete and valid dossier is received".** Whether the period is 02 or 05 working days depends on whether the foreigner's facial image and fingerprints are already in the National Immigration Database.

**LEGAL BASIS:** Art. 13.3 of Decree 69/2024/ND-CP (amended by Art. 7.1 of Decree 320/2026/ND-CP); Arts. 14.1, 27.1 of Decree 69/2024/ND-CP

DEDICA
—DEDICATED LAWYERS—

BENEFITS OF USE

# What do foreigners gain from having an electronic identification account?

## NO NEED TO SUBMIT OR PRESENT INTEGRATED DOCUMENTS

Agencies, organizations and individuals that access documents integrated on VNeID **may not require the submission or presentation of originals or copies** of those documents when handling administrative procedures, public services, civil transactions and other activities (Art. 4.4).

## SOME DOCUMENTS ON THE INTEGRATION LIST FOR INDIVIDUALS

- Visa; visa exemption certificate
- Temporary and permanent residence cards of foreigners
- Investment license; investment certificate
- Tax registration certificate
- Social insurance book; health insurance card
- Driving license; judicial record certificate
- Marriage registration certificate

## EXIT AND ENTRY THROUGH AUTOMATED CONTROL GATES

Foreigners issued an electronic identification account (or whose data is fully collected and updated in the National Immigration Database) meet the conditions to exit and enter via automated gates; eligible groups to be specified by the Ministry of Public Security.

**LEGAL BASIS:** Art. 4.4 of Decree 69/2024/ND-CP (amended by Art. 2 of Decree 320/2026/ND-CP); List 1 of the Annex and Art. 20.1 of Decree 320/2026/ND-CP

SPECIAL CASES

# How do foreigners under 14 register, and when is an account locked?

## PERSONS UNDER 14, UNDER GUARDIANSHIP, OR REPRESENTED

(i) Go to the Provincial Police immigration management office together with the representative or guardian (Art. 11.6).

(ii) The representative or guardian uses their own registered mobile number to declare and register (Art. 11.6).

(iii) Use of the account must be consented to and confirmed by the representative or guardian via VNeID (Art. 14.2).

## ACCOUNTS ARE AUTOMATICALLY LOCKED WHEN

(i) The foreigner requests that their account be locked;

(ii) The national identification app user agreement is violated;

(iii) The passport or international travel document expires;

(iv) The period of residence in Vietnam ends;

(v) The foreigner dies.

*The system automatically unlocks the account when the grounds for locking no longer exist (Art. 15.3.a).*

**NOTE** The new rule on automatically locking an account when the registered mobile number has changed and is no longer in the holder's own name (Art. 15.1.b) applies to Vietnamese citizens; the grounds for locking foreigners' accounts remain the five cases listed above.

**LEGAL BASIS:** Art. 11.6 of Decree 69/2024/ND-CP (amended by Art. 6 of Decree 320/2026/ND-CP); Arts. 14.2, 15.2.a, 15.3.a of Decree 69/2024/ND-CP

# Contact Us

DEDICA’s team of lawyers and legal experts is always ready to help. Contact us now for advice and in-depth legal services.

- Corporate & Investment
- Criminal Defense
- Ongoing Legal Advisory
- Mergers & Acquisitions (M&A)
- Dispute Resolution
- Trademarks & Copyright


## Address

11th Floor, A&T Building, 171 Hai Ba Trung Street, Xuan Hoa Ward, Ho Chi Minh City

## Phone

+84 39 969 0012

## Email

david@dedica-law.com

## Website

www.dedica-law.com


Call us now or leave a message for advice.