



DECREE 320/2026/ND-CP AMENDING THE RULES ON ELECTRONIC IDENTIFICATION

KEY CHANGES FOR FOREIGNERS AND ENTERPRISES

EFFECTIVE FROM 28/9/2026

Amending and supplementing Decree 69/2024/ND-CP on electronic identification and authentication

1. Conditions for granting electronic ID to foreigners

PREVIOUSLY

Residence card required

and levels 01, 02 were differentiated by age



FROM 28/9/2026

Lawful entry/residence is enough

an account is granted without distinction of level, upon request

ARTICLE 7 - OLD RULES (DECREE 69/2024) VS NEW RULES (DECREE 320/2026)

Article 7. Classification and subjects eligible for electronic identification accounts

~~Vietnamese agencies, organizations and citizens, and foreign organizations and individuals residing in the territory of Vietnam shall be granted electronic identification accounts as follows:~~

~~...~~

2. ~~For foreigners aged 06 years or older who have been granted a permanent residence card or temporary residence card in Vietnam~~ **Foreigners who lawfully enter Vietnam or lawfully reside in Vietnam** shall be granted an electronic identification account ~~of level 01 or an electronic identification account of level 02~~ **without distinction of level** upon request. ~~Foreigners under 06 years of age who have been granted a permanent residence card or temporary residence card in Vietnam shall be granted a level 01 electronic identification account upon request.~~

2. Procedure for granting electronic ID accounts to foreigners

PREVIOUSLY

Two parallel procedures

level 01: self-registration via the app, no visit required; level 02: visit the immigration authority



FROM 28/9/2026

A single procedure

always visit the immigration authority of the provincial Police and present a passport

ARTICLE 11 - OLD RULES (DECREE 69/2024) VS NEW RULES (DECREE 320/2026)

Article 11. Order of and procedures for granting electronic identification accounts to foreigners

~~1. Granting a level 01 electronic identification account: a) The foreigner uses a digital device to download and install the National Identification Application; b) [...] captures the facial image with a digital device and submits the request for an electronic identification account via the National Identification Application; c), d) [...]~~

~~2. Granting a level 02 electronic identification account~~

~~a) 1.~~ The foreigner shall come to the immigration authority ~~of the Ministry of Public Security or~~ of the provincial Police, present a passport or a valid international travel document and carry out the procedures for the grant of an electronic identification account ~~of level 2.~~

...

3. Time limits for granting electronic ID accounts to foreigners

PREVIOUSLY

1 - 3 - 7 working days

level 01: max. 1 day; level 02 with photo/fingerprints: max. 3 days; level 02 without: max. 7 days



FROM 28/9/2026

2 - 5 working days

photo/fingerprints already in the entry-exit database: max. 2 days; not yet: max. 5 days

CLAUSE 3, ARTICLE 13 - OLD RULES (DECREE 69/2024) VS NEW RULES (DECREE 320/2026)

Article 13. Time limits for settling the grant of electronic identification accounts

From the date of receipt of a complete and valid dossier as prescribed in this Decree, the electronic identification and authentication management agency shall settle the grant of the electronic identification account within the following time limits:

...

3. For foreigners:

~~a) No more than 01 working day for the grant of a level 01 electronic identification account;~~

~~b)~~ **a)** No more than ~~03~~ **02** working days for the grant of an electronic identification account ~~of level 02~~ where facial image and fingerprint information is already in the National Database on Entry and Exit;

~~c)~~ **b)** No more than ~~07~~ **05** working days for the grant of an electronic identification account ~~of level 02~~ but facial image and fingerprint information is not yet in the National Database on Entry and Exit.

4. Foreigners using automated border control gates on entry/exit

PREVIOUSLY

Prior registration required

only foreigners with a permanent or temporary residence card; had to file a declaration, present the card, provide a portrait photo and fingerprints



FROM 28/9/2026

Just an identification account

or full information already in the national entry-exit database; the separate registration procedure is abolished

ARTICLE 10 OF DECREE 77/2020 - OLD RULES VS NEW RULES (DECREE 320/2026)

Article 10. Exit and entry through automated border control gates

~~1. Persons wishing to exit or enter through automated border control gates must complete registration procedures: [...] d) Foreigners holding a permanent residence card or temporary residence card issued by a competent Vietnamese authority.~~

~~2. Persons referred to in Clause 1 of this Article shall register directly at the agency issuing entry-exit documents, [...]: a) Fully complete the request declaration [...]; d) Foreigners shall present a permanent residence card or temporary residence card; dd) Provide a portrait photo; e) Provide fingerprints [...]~~

~~3. Persons permitted to exit and enter through automated border control gates: [...] b) Cases having completed the procedures under Clause 2 of this Article [...]~~

1. Persons exiting and entering through automated border control gates: a) Vietnamese citizens; b) Foreigners.

2. Conditions for exit and entry through automated border control gates: a) Vietnamese citizens whose information has been fully collected and updated in the National Database on Entry and Exit or who have been granted a level 02 electronic identification account; b) Foreigners whose information has been fully collected and updated in the National Database on Entry and Exit or who have been granted an electronic identification account.

3. The Ministry of Public Security shall preside over and coordinate with the Ministry of National Defence and the Ministry of Foreign Affairs in guiding the categories of persons eligible [...] to exit and enter through automated border control gates [...]

~~Article 11. Responsibilities of entry-exit control units - annulled in its entirety.~~

5. Documents integrated on VNeID: originals may not be demanded

PREVIOUSLY

Only a confidentiality duty

the old Clause 4, Article 4 only required account confidentiality and compliance with personal data protection law



FROM 28/9/2026

Originals/copies cannot be asked

for documents integrated on VNeID; administrative procedures and online public services via VNeID enjoy exemption or reduction of fees and charges

CLAUSE 4, ARTICLE 4 - OLD RULES (DECREE 69/2024) VS NEW RULES (DECREE 320/2026)

Article 4. Principles of electronic identification and authentication

...

4. Agencies, organizations and individuals ~~may exploit and use electronic identity~~ shall, when receiving and settling administrative procedures, public services, civil transactions and other activities, exploit and use the electronic identity and the information and documents integrated on the National Identification Application, and may not require individuals or organizations to submit or present originals or copies of documents already integrated on the National Identification Application. The exploitation and use of **electronic identity** must keep electronic identification account information confidential and comply with the law on personal data protection, **in conformity with regulations on ensuring the safety and secrecy of private life, personal secrets and family secrets.**

Agencies, organizations and individuals carrying out administrative procedures and online public services via the National Identification Application are entitled to exemption from or reduction of fees and charges. Such exemption or reduction shall comply with the law on fees and charges.

6. Enterprises must link electronic transaction accounts

PREVIOUSLY

No such regulation

Decree 69/2024/ND-CP (original) imposed no obligation to link electronic transaction accounts



FROM 28/9/2026

Linking, authentication required

for digital platforms: e-commerce, banking, telecoms, e-invoicing, transport, tourism, pharmacy, medical examination and treatment, social networks...

CLAUSES 9 AND 10, ARTICLE 40 OF DECREE 69/2024 - NEWLY ADDED BY DECREE 320/2026

Article 40. Effect

...

9. Electronic transaction accounts under the Law on Electronic Transactions on digital platforms serving activities in the fields of education, universal digital literacy, securities, telecommunications, banking, e-commerce (sellers, livestream sellers and affiliate marketers as prescribed by the Law on E-commerce), e-invoicing, transport business, tourism business, pharmacy business, medical examination and treatment, and social networks in Vietnam must be linked with and authenticated against electronic identification accounts. Electronic transaction accounts on digital platforms serving national defence, security and cross-border service activities shall be linked with and authenticated against electronic identification accounts before use once such digital platforms satisfy the conditions and are connected to the electronic identification and authentication platform.

10. For fields other than those prescribed in Clause 9 of this Article, Ministers and Heads of ministerial-level agencies shall issue specific lists of online transactions in their fields that must be linked with and authenticated against electronic identification accounts before use.

7. Conditions and duties when connecting to the ID system

PREVIOUSLY

Appraisal of up to 30 days

no duty to store access logs, no ban on re-sharing data



FROM 28/9/2026

Connection within 05 working days

plus a duty to store and provide access logs for display on VNeID, and a ban on re-sharing data

ARTICLE 18 - OLD RULES (DECREE 69/2024) VS NEW RULES (DECREE 320/2026)

Article 18. Conditions and order for connecting to the electronic identification and authentication system

1. State agencies, political organizations, socio-political organizations, public service providers, **organizations assigned to perform tasks serving state management, payment of support allowances, pensions, social security payments and other lawful funds** may connect the information systems under their management to the electronic identification and authentication system ~~provided that the information system under management meets information system safety assurance requirements~~ **where it meets the cyber security assurance plan for information systems** of at least level 3.

~~3. Within no more than 30 days [...] the electronic identification and authentication management agency shall conduct appraisal and on-site inspection [...]~~ **4. Within no more than 05 working days from the date of completion of the inspection, the agency managing and operating the electronic identification and authentication system shall carry out the connection [...]**

6. Agencies and organizations connected to, exploiting and using information and documents in the electronic identification and authentication system shall store and provide the history of exploitation and use of such information and documents to the agency managing and operating the electronic identification and authentication system for display on the National Identification Application so that the electronic identity subject is informed.

7. Information and documents authenticated, exploited and used from the electronic identification and authentication system may not be shared with or provided to other agencies, organizations or individuals, except where sharing is requested by the data subject or otherwise provided by law.

Implementation roadmap - three deadlines to meet

DECREE TAKES EFFECT

28/9/2026

PLATFORMS, OTHER ACCOUNTS

31/12/2026

BANKING SECTOR ACCOUNTS

30/6/2027

FULL TEXT OF CLAUSE 3, ARTICLE 20 OF DECREE 320/2026/ND-CP

This Decree takes effect from **28 September 2026**.

National digital platforms must integrate the use of electronic identification accounts in authentication, log-in and the performance of transactions between agencies, organizations and individuals and other agencies, organizations and individuals no later than **31 December 2026**.

Electronic transaction accounts prescribed in Clause 9, Article 40 of this Decree (excluding the banking sector) created before the effective date of this Decree must be linked with and authenticated against electronic identification accounts no later than **31 December 2026**.

Electronic transaction accounts prescribed in Clause 9, Article 40 of this Decree in the banking sector created before the effective date of this Decree must be linked with and authenticated against electronic identification accounts no later than **30 June 2027**.

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